

Remove Toolbar and "Search the web (Claro)" :

Remove "Search the web (Claro)" and New Tab Search in Google Chrome:

In order to remove Claro Search as homepage on Google Chrome, please:

Open **Google Chrome**, click on the "**Customize and control Google Chrome** " icon by the right side of the address bar; click on **Settings**:

Under "**On startup**", choose the option "**Open a specific page or set of pages.**"

Click on "**Set pages**" and delete Claro's page from the list by clicking the small "x" icon besides it as shown below:

In order to change the Search Engine in Google Chrome, please follow the instructions below:

Open **Google Chrome**, click on the "**Customize and control Google Chrome** " icon by the right side of the address bar;

Click on **Settings** > Under "**Search**" click on "**Manage search engines...**":

If you see **Claro Search** as default, please click on a different option (Google, Bing etc.), make it default then remove Claro by clicking the small 'x' .

In order to remove Claro Search as homepage on Google Chrome, please:

Open **Google Chrome**, click on the "**Customize and control Google Chrome** " icon on the right side of the address bar:

Tools > Extensions.

Remove any Claro extension (Translator, Toolbar) from the list by clicking on the small trash can icon that will appear when you point the cursor over it.

You may also check if any Claro extension is installed in your Google Chrome. For this, please do as follows:

Open **Google Chrome**, click on the "**Customize and control Google Chrome** " icon on the right side of the address bar:

Tools > Extensions.

Remove any Claro extension (Translator, Toolbar) from the list by clicking on the small trash can icon that will appear when you point the cursor over it.

Remove Toolbar and "Search the web (Claro)" in Internet Explorer:

1. Go to the Start Menu. Select Control Panel → Add/Remove Programs.

If you are using Windows Vista or Windows 7, select Control Panel → Uninstall a Program.

2. Search for Claro toolbar on IE in the list. Select the program and click Remove button.

If you are using Windows Vista/7, click Uninstall up near the top of that window.

3. Open Internet Explorer. Go to Tools → Manage Add-ons.

4. Select Toolbars and Extensions. Uninstall everything related to Claro Ltd. from the

list: Claro toolbar, Claro toolbar helper, Claro IE plugin, ClaroToolbar.com, etc.

5. Select Search Providers. First of all, choose Bing search engine and make it your default search provider (set as default). Then select Search the web (Claro) and click Remove button to uninstall it (lower right corner of the window).

6. Go to Tools → Internet Options. Select General tab and click Use default button or enter your own website, e.g. gooog.com instead of search.Claro.com. Click OK to save the changes.

You can watch below the instructions regarding the Claro Search in the **new tab page**:

Remove Claro Toolbar and "Search the web (Claro)" in Mozilla Firefox:

1. Open Mozilla Firefox. Go to Tools → Add-ons.

2. Select Extensions. Uninstall the following extension: Claro 1.1.9 To remove Claro Toolbar.

3. In Firefox window, on the search box at the right top corner, click the Claro-Search icon. Select Manage Search Engines... from the list.

4. Select Search the web (Claro) and click Remove button. Click OK to save the changes.

5. Go to Tools → Options. Under the General tab reset the startup homepage.